MS - 483

# 

# IV Semester B.B.A. Examination, May 2016 (CBCS) (Fresh) (Semester Scheme) (2015-16 and Onwards) Paper – 4.3: MARKETING MANAGEMENT

Time: 3 Hours Max. Marks: 70

Instruction: Answer should be written in English only.

### SECTION - A

Answer any five questions. Each question carries 2 marks.

 $(5 \times 2 = 10)$ 

- 1. a) What are the concepts of marketing?
  - b) Mention two functions of marketing.
  - c) Give the meaning of packaging.
  - d) What is green marketing?
  - e) What are the elements of marketing mix?
  - f) Give the meaning of test marketing.
  - g) Define market segmentation.

### SECTION - B

Answer any three of the following questions. Each carries 6 marks.

 $(3 \times 6 = 18)$ 

- 2. Bring out the importance of marketing.
- 3. Define branding. Explain the types of brands.
- 4. What are the objectives of pricing?
- 5. Explain the stages of product life cycle.
- 6. Discuss briefly the role of customer relationship management.

P.T.O.



## SECTION - C

Answer any three of the following questions. Each question carries 14 marks.
(3×14=42)

- 7. Elucidate the recent trends in marketing with suitable examples.
- 8. Define marketing environment. Explain the major components of macro-environment.
- 9. What is new product? Analyse the stages of new product development.
- 10. What is pricing? Explain different methods of pricing.
- , 11. Explain the factors influencing consumer behaviour.